

Parent Feedback

Dear whom it may concern,

I am writing to say what I think about your centre. I am a first time mum, and I have just returned to study after having my baby boy. He is the most important thing in the world to me, so I was very hesitant to put him into a childcare centre, but it was something that needed to happen for my studies to start. I organised a centre tour at LEAD Caboolture with the director (Miss Ellise) and was blown away from the get go. She was so friendly and was very helpful, addressing all of my concerns about my son starting care, reassuring me, and helping me feel better about leaving him. She took my son and I on a tour of the centre, gave me an enrolment pack (beautifully presented too I might add!) and dealt with all my 'annoying mum' questions so well. While we were going around the centre, I got to meet Miss Chantelle, the Nursery Room teacher. She seemed lovely, and again, she answered so many questions I had about my son being with her for so many hours each day. I was so impressed with how friendly the staff who I met were, and how they all seemed to have all the time in the world to answer all my silly questions.

I'm writing this because I really think that the staff at your centre really deserve the recognition - they have blown me away.

More than that though, my son had never been able to fall asleep without being held, but Miss Chantelle has slowly got him to fall asleep in a cot BY HIMSELF! I would never have believed in a million years that anyone would be able to do so much good with him, but I am very happy to say I was wrong. He was very unsettled the first day I left him, but the staff didn't seem to mind, and five minutes after leaving I called and they said that he was happily playing now. As a first time mum I love seeing some of the amazing photos the teachers take of him and post to story park, it's great to see on my lunch break, and story park even lets me add family so that I don't have to constantly pass on the photos! It's great! Saves me time, and the community place is great so I know what's happening with the centre as a whole.

Thank you, and all your staff, so much for being such an invaluable part in my sons life

Yours thankfully,
Sarah Toms