

LEAD Childcare Newsletter



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BRILLIANT IDEAS COME TO LIFE.....

"We deliver an emergent curriculum, where Educators hold the philosophy that children are strong, capable, competent and curious learners" – Anita Dimech (Centre Manager)

At LEAD Caboolture a new Art Studio has been created to allow the children to 'develop lifelong social skills, confidence and resilience along with early literacy and numeracy concepts through games, art, music and real life experience'.



LEAD services continuing to gain pace into 2017

As LEAD Childcare, has hit the ground running in 2017, LEAD Childcare's Approved Provider, Dr Nina Hefford, acknowledges that 'a huge effort' has been put in by all Centre Managers to kick goals and continue to raise the bar across each of the LEAD services.

"I am excited to announce our new LEADERSHIP Team that will assist and support everyone to have our Services provide quality care and early learning to all the children entrusted to us".

The aim of the new Leadership Team is to assist LEAD to grow and improve.

Updated contact information is now available in the new versions of LEAD Childcares' Family Handbook and Educators Handbook.

Leading the new Leadership team is Michelle Tuffley. Michelle is the Education and Quality Assurance Manager. Michelle will continue with her education role for our trainees and apprentices and is the person in charge of all day to day matters concerning all LEAD Services.

Kandy McElligott is the Innovation and Business Manager. Kandy will support with all money matters including fees, rosters, budgets, debt management all aiding growth and improvement for LEAD.

Shar Bunting is the Curriculum and Training Manager. Shar will support Educational Leaders and ECTs around curriculum and early learning.

Anita Dimech is the Family Engagement Manager and continues as centre manager support for Caboolture centre. Anita will support with Storypark and matters around LEAD connections with Families, Community etc.

Updates to service policies, procedures and information

Updated contact information is now available in the new versions of LEAD Childcares' Family Handbook and Educators Handbook.

Management

Our company has a Leadership team in place, under the direction of the Approved Provider. The Leadership Team supports the Centre Managers in all areas.

Any complaints or concerns that cannot be answered by the Centre Manager need be addressed to the Leadership Team in writing to leadershipteam@leadchildcare.com.au. We are here to help you and ensure you are happy with the service that you receive. A full investigation will be conducted into the complaint and the appropriate action to rectify the concerns will be undertaken.

If you are unhappy, please tell us. We are constantly evaluating our service and we are grateful for any suggestions or feedback that can help us.



Michelle Tuffley

LEADERSHIP TEAM

Education and Quality Assurance Manager

“I am passionate about the early years and have found through my work with educators that I can get the best of both worlds”.

Please allow me to introduce myself, my name is Michelle Tuffley and I am the Education and Quality Assurance Manager for LEAD Childcare. I have worked within the industry for 20 years and I'm proud to call myself an educator. I worked my way from an assistant within a childcare centre, through to Centre Manager. I then made the transition over to being a Trainer and Assessor within a college in 2008 teaching Certificate III and Diploma of Early Childhood Education and Care. I am passionate about the early years and have found through my work with educators that I can get the best of both worlds. Teaching educators how to work with children while still being able to go into services and engage with children on a daily basis.

At LEAD we pride ourselves on providing high quality Early Childhood Education and Care. Our primary focus is quality outcomes for children and this can only be achieved by ensuring that we have educators that are not only passionate but that are skilled and qualified.

LEAD Childcare's Approved Provider, Dr Nina Hefford, conducted a needs analysis at the end of 2012 and identified that there was a skills gap within the industry as a whole. I was employed as a result of this process and we then made it our combined goal to have every LEAD employee actively engaged in further study. We have developed a partnership with a well-respected college, CHARLTON BROWN, which allows me to deliver the training myself to our educators and ensure that it meets the LEAD Childcare philosophy.

I introduced a "Traineeship and Apprenticeship Program" at the beginning of 2013 which provides educators with an opportunity to work towards the Certificate III and Diploma of Early Childhood Education and Care, while working, gaining experience and having no out of pocket expenses to worry about.

Since the program was introduced in early 2013 we have had great success. We have had 41 Certificate III graduates and 62 Diploma graduates. We are very proud of this achievement and the results speak for themselves within our services. Our educator's practices have improved as a result of achieving their personal and professional goals. We currently have 39 educators actively working towards a qualification within all 15 LEAD services.